

모니터링 보고서

Monitoring Report

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과제명 (Title of the report)	Living in Seoul guide book
주제(Topic)	Safety information
현황 및 문제점 (The present situation and the point at issue)	<p>The main problem with the guide is there is basically no information on safety. For example, police services and police stations, crisis centres, etc. This problem is serious because after a crisis, one needs to find information easily and quickly. However, presently, if one were to look in this guide, one would find almost nothing.</p>
개선방안 (Plan for improvement)	<p>Just as basic information and photos are provided about how to dispose of garbage or how to use pharmacies, information about police stations and police boxes should be included. Especially how to use police boxes, because, for many foreign residents, this is not well known. Also, information on where police stations are located would be helpful. Or at least information on where to find up-to-date maps with this information. This way residents could choose to live near one if they thought this was important. Also, links to how to find accurate and official information on which areas of the city have higher rates of violent crime could be very helpful for residents deciding where to live. Furthermore, 119 is outlined in the guide, but 112 is not. This is a big problem because 112 is not well known, and in a crisis, calling 119 instead could result in wasted time and confusion.</p>

Information about Foreign Affairs Sections of Seoul district police stations could be provided (for example for my area 서울북부경찰서). This way, if a police officer from one of these divisions is not assigned to a foreign resident's case, the resident could find out about these divisions from the guide book, and make the call themselves to find a police contact at one of these divisions.

For women, information on crisis intervention centres for women and children could be provided. The only one I am familiar with is 서울해바라기여성아동센터. This centre could be introduced in the guide, explaining what services are available with contact information. Also, the emergency contact number 1366 could be included in the guide. Information about this centre is very important and should be included in the guide because usually in the case of rape, other sexual crimes, or domestic abuse the victim does not want to tell anyone they know what has happened. Therefore, they need to independently find the services they need, but since there is no information in the guide book, finding this information could be difficult.