

모니터링 보고서

Monitoring Report

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과제명 (Title of the report)	Medical
주제(Topic)	Medical
현황 및 문제점 (The present situation and the point at issue)	<p>I haven't run into any problems using hospitals, clinics, drug stores, optometrists, and so on. However, I don't have a serious illness or haven't been seriously injured. The main problem I see is that medical facilities are presented as places to visit only when you know you are sick. The second problem is that foreign residents are usually referred to international clinics at large hospitals, even for minor problems or for tests required for visas, when they needn't be. Then they are charged more for basic services than if they had gone to a smaller, neighbourhood clinic.</p>
개선방안 (Plan for improvement)	<p>It would be good if long-term foreign residents, who choose to, could be referred to doctors who could be their 'family' doctor— a doctor they can visit for check-ups say once a year, irrespective of whether they think they are sick or not. Lists of doctors wanting to participate in such a plan could be compiled and made available through the Seoul Global Centre, for instance. Lists of clinics and hospitals that can be visited for tests for visas, or just visited when sick, could be compiled and made available through the Seoul Global Centre and through the Medical Referral System (MRS) along with estimates of pricing for services. This way the resident could choose for themselves whether they want to visit an international</p>

clinic or a neighbourhood clinic. Also, it would be good if the MRS was aware of what different clinics charge for the tests required for visas. When I volunteered at the Seoul Global Centre office, a foreign resident (a Russian woman) called a number of times desperately trying to find which clinics offered this service for the least cost. No one at the MRS or at the SGC knew this, or even seemed to think this was an important concern. Considering that not all foreign residents have a lot of money to spend on the top medical services, it would be good if residents were provided with more choices, rather than simply being referred to international clinics.